

ABSTRACT

The present invention discloses a consulting system using network, a content making method and a recording medium for storing a program to perform the system and method. While a user replies questions given in a system, a consulting system using network supplies personalized final answers. The consulting system using network is configured by producing contents to obtain personalized final answers using objects (problem, unit and help) having property. Accordingly, the consulting system which allows on-line consultation on expert fields is provided on the Web, and personalized answers are also provided.